

DEFINITION OF AN ISSUE

LAWRENCE LIVERMORE NATIONAL LABORATORY

A condition or event that has or may negatively impact LLNL's ability to safely, securely, and efficiently perform its mission. These include compliant conditions or events requiring management attention, and issues that are or have the potential to be a noncompliance with federal, state, or local law, the LLNS contract, or the LLNL-specific implementing procedures/manuals. At LLNL, three types of issues are defined: deficiencies, observations, and strengths.

BECHTEL NATIONAL INC.

Waste Treatment Plant "Issue" is an inclusive term used to define a situation that may require management attention.

LAWRENCE BERKELEY NATIONAL LABORATORY

A program or performance deficiency that is a noncompliance with an established external or internal requirement. It is a generic term used to refer to programmatic or performance deficiencies, nonconformances, regulatory or procedural noncompliances, procedure inadequacies, assessment findings, external oversight findings, and associated actions that require formal corrective action. This includes, but is not limited to, a failure, defect, deviation, malfunction, deficiency, nonconformance of plant equipment, materials, procedures, personnel safety concerns or events that have or could have an effect on the safe, reliable, or efficient operation of the Laboratory, or that involve a failure to be in compliance with requirements.

PACIFIC NORTHWEST NATIONAL LABORATORY

Inclusive term used to define a problem that requires management attention and has a reasonable potential to cause adverse consequences to operations, the environment, health, safety, security, or quality. Issues include, failures, malfunctions, deficiencies, defective items, non-conformances. It is not a problem that is tracked through the work control process.

IDAHO NATIONAL LABORATORY

An inclusive term used to define a problem requiring management attention. Issues include failures, malfunctions, deficiencies, defective items, non-conformances or conditions or actions that have a reasonable potential to cause adverse operational, environmental, safety and health, or quality assurance consequences.

Issues are then categorized as follows:

- Deficiency. An issue that deviates from a written requirement identified in an INL procedure or contract requirement.
- Concern. An issue that has reasonable potential to cause adverse environmental, safety and health, or quality assurance consequences but does not deviate from written requirements. A safety concern may be identified by any employee or by an assessing organization.
- Other Issue. An issue that does not meet the criteria of occurrences, nonconforming items, deficiencies, or safety concerns.

LOS ALAMOS NATIONAL LABORATORY

Issues and Corrective Action Management: A failure to meet a documented requirement that results in a significant risk to performance

SANDIA NATIONAL LABORATORY

"An emerging or current problem (deviations from desired, specified, or required state or performance) and its undesired consequences."