



Energy Facility Contractors Group
Dedicated to Promoting Excellence in DOE Operations

Training, Development & Communication

Status and inquiry

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TDC History

- Five years as EFCOG team bringing over eight training sessions to the QA Subgroup at large-all well attended and received
- Previous genesis in QSM SIG through ORISE
- Trainings included HPI, Breckenridge institute on management cultural issues, DOE QA updates, panel discussions, and other issues in the complex
- Forum for QA subgroups to present their products



Objectives

- Provide Consistent, Timely, Useful and Professional Communication to and for the EFCOG
- Promote Best Practices and Continued Excellence throughout the Complex
- Solicit, Schedule and Support Sharing of Best Practices
- Solidify EFCOG's ISM re-organization structure to include integration of subgroups' products



Content

1. Each Full Member Meeting to Include:
 - Best Practice Presentations
 - Training Modules for subgroups
 - Candidate trainings for cross training
2. Leadership Council Determines:
 - Theme for Full Member Meeting
 - Timely “Hot” Topics
 - Best Fit Into Schedule of



Audiences

- EFCOG Body including all subgroups
- EFCOG Champion Group
- Site Specific Takeaways
- DOE / NNSA / EFCOG Complex
- Others connected to DOE community including DNFSB, OSHA and others



Proposed timeline

- Announce request for participants for cross training
- Define vision of cross functional sessions
- Receive input from each EFCOG subgroup functions
- Open door for DOE to be on team
- Set up meeting time and place (conference calls)
- Roll out cross functional training sessions



Timeline

Month	Deliverable
January	Template on standardized presentations Process Flow for training presentations Strategic Plan (Straw man)
February	Call for Papers (Outlines) Sharing of Template, Process Flow & Plan
March	Review and Comment on Outlines Group-wide Invitation (including location)



Timeline

Month	Deliverable
April	Full Member Meeting Feedback Survey
May	Compilation of Survey Results
August	Call for Papers (outlines) ASSUMES OCTOBER MEETING
September	Review and Comment on Outlines Group-wide Invitation (including location)



Timeline

Month	Deliverable
October	Full Member Meeting Feedback Survey
November	Compilation of Survey Results
December	Strategic Plan for 2009



Three Categories*

- A. Training program / Quality Assurance Education
- B. Effective Performance Indicators
- C. Training & Implementation Best Practices

*Results from QA Subgroup's revamped training, development, communication session held in Las Vegas, 10/07



Group A:

Training Program / QA Education

- Human Performance Indicators Certification
- Procedure Attributes
- Qualification Training for Positions/Activities with Established Standards (e.g. fissile waste handlers)
- Trainer Certification
- Contractor Assurance System / QA Integration
- Fundamentals & Tools (P-D-C-A, 6σ , ISM, Lean, etc.)



Group A: (continued)

Training Program / QA Education

- Senior Management Overview Briefing
 - Value Added by Quality Assurance
 - QA Fundamentals
 - Leadership Support, Coaching & Mentoring
- EFCOG DOE HQ Interface Improvement



Group B:

Effective Performance Indicators

- Training Performance
- Quality Performance
- Operational Performance
- Continuous Process Improvement



Group C:

Training & Implementation Best Practices

- Eliminating Process-waste in Procedures
- Coalesce EFCOG Trainings / Presentations
- Standardize and Plan Integrated speeches
- Why nuclear is different? Training for new-hires?
(e.g. 40 year experience shared)



Q & A

- Recorded here